

# **OVERVIEW AND SCRUTINY PERFORMANCE PANEL**

THURSDAY, 21ST SEPTEMBER 2017, 6.30 PM COMMITTEE ROOM 1, TOWN HALL

#### **AGENDA**

#### **APOLOGIES**

1 MINUTES OF MEETING THURSDAY, 22 JUNE 2017 OF OVERVIEW AND SCRUTINY PERFORMANCE PANEL

(Pages 3 - 6)

## 2 DECLARATIONS OF ANY INTERESTS

Members are reminded of their responsibility to declare any pecuniary interest in respect of matters contained in this agenda.

If you have a pecuniary interest you must withdraw from the meeting. Normally you should leave the room before the business starts to be discussed. You do, however, have the same right to speak as a member of the public and may remain in the room to enable you to exercise that right and then leave immediately. In either case you must not seek to improperly influence a decision on the matter.

## 3 PERFORMANCE FOCUS - CUSTOMER AND DIGITAL CONTEXT

The Executive Member (Customer, Advice and Streetscene Services) and the Director (Customer and Digital) will be attending the meeting (report to follow)

## 4 PERFORMANCE MONITORING - FIRST QUARTER 2017/18

(Pages 7 - 28)

To receive the enclosed report from the Director of Policy and Governance, that was presented to the Executive Cabinet on 3 August 2017.

#### 5 ANY URGENT BUSINESS PREVIOUSLY AGREED WITH THE CHAIR

GARY HALL CHIEF EXECUTIVE

Electronic agendas sent to Members of the Overview and Scrutiny Performance Panel Councillor John Walker (Chair), Councillor Roy Lees (Vice-Chair) and Councillors Matthew Lynch, June Molyneaux, Greg Morgan and Alistair Morwood.

If you need this information in a different format, such as larger print or translation, please get in touch on 515151 or chorley.gov.uk

Meeting contact Cathryn Filbin on 01257 515123 or email cathryn.filbin@chorley.gov.uk